

# CHARLEVILLE REFRIGERATION SERVICES

TEL.NO: 063 89101 FAX.NO: 063 21400

## SERVICE CONTRACT AGREEMENT

The service contract agreement is between Charleville Refrigeration Services, Railway Road, Charleville

Mr \_\_\_\_\_ address \_\_\_\_\_

Supplier no: \_\_\_\_\_

### Conditions:

1. CRS and their appointed agents will carry out an annual service check which comprises of a leak check and supply a certificate for 3kg – 30kg systems as required under EU mandatory regulations.
2. CRS and their appointed agents will carry out the necessary service and/or repair to the equipment commencing on \_\_\_\_\_ or at a later date commencing on the \_\_\_\_\_.
3. The contract fee is € \_\_\_\_\_ per annum subject to annual review and is deducted from the farmers Milk Account by \_\_\_\_\_ on behalf of CRS in equal instalments over the months of April to September inclusive. The fee may increase each year at a percentage rate to or below the previous year's inflation rate.
4. All costs in respect of labour, parts and travelling expenses are covered by the agreement free of charge. The contract only covers the repair of existing equipment, where equipment is obsolete or parts are not available and the equipment must be replaced by new equipment, the customer is liable for the price of upgrade, e.g. changing from R22 to R407A/R404A refrigerant.
5. The customer must provide a safe working area and reasonable access at all times to lighting, power and unskilled labour where necessary to enable the service engineer carry out his duties under this contract.
6. All work will be carried out subject to parts being available and unsold.

### Exclusions:

1. Negligence, misuse or interference by the user or unauthorised personnel.
2. Emergency calls due to electricity supply, low voltage, voltage variations or fuse box - blown fuses, equipment switched off or power failure.
3. Emergency calls due to weather conditions, lightning storm and flooding – Acts of God
4. Frost damage i.e. burst pipe work or burnt out pumps.
5. Excluded are wheels, tyres and draw bar and chassis on portable refrigerated tanks
6. Heat recovery units are not covered under this contract.
7. Tank fabricated structure, evaporator, ice bank evaporator are not covered under the contract.
8. Detergent bowls
9. Water leaks on equipment other than the tank wash system

**In addition to the above, the customer acknowledges that CRS is not responsible or liable to the customer or any third party or other party whatsoever under any circumstances for any consequential losses that may arise under any of the above matters or from any mechanical or electrical interruption to equipment by whomever or however caused.**

I authorise \_\_\_\_\_ to deduct the annual contract fee € \_\_\_\_\_ (subject annual review) from my milk account on behalf of Charleville Refrigeration Services Ltd.

Signed: \_\_\_\_\_ (Contractor) Date: \_\_\_\_\_

Signed: \_\_\_\_\_ (Farmer) Date: \_\_\_\_\_